

INTEGRATED MANAGEMENT POLICY

The EQS CERT has the Integrated Policy excellence in providing services in the areas where it operates, continuously improving performance of its Integrated Management System, giving priority to ethics, safety, health and environmental protection.

Having as main guidelines:

- Be recognized by partners and the market where it operates as an innovative, agile and flexible company;
- Achieve representative participation in the national and international market and guarantee the profitability of the business;
- Qualify, train and involve all employees and subcontractors, increasing everyone's commitment to the quality and safety of activities, health, environmental awareness and social well-being;
- Achieve a level of excellence in the service provided, exceed the expectations of our customers, in order to guarantee their full satisfaction and the creation of sustainable value;
- Guarantee good professional practices and quality in the services of inspections, tests and certification of products and people to be provided to our customers;
- Ensure that employees with activities of inspection, testing and certification of products and people, perform their work in a consistent manner, in accordance with the organization's policies and methodologies;
- Work in partnership with suppliers looking for continuous improvement of service provision;
- Streamline an objective, sustainable Business Continuity Management, ensuring the recovery of our work / service environment, regardless of occurrences that may interrupt our activities and bring consequences to the company;
- Comply with legal and other requirements of the sector, namely with regard to Quality, Environment, Safety and Health at Work;
- Establish and review quality, environmental and safety objectives and targets;
- Eliminate the dangers and minimize the significant risks of the activity as a way to prevent injuries and health conditions related to work and provide safe and healthy workplaces;
- Understand the needs and expectations of workers through consultation and participation processes for all employees;

- Reduce pollution, identifying and controlling aspects and impacts caused to the environment through environmental management programs;
- Do not allow, in your area of practice, child labor, forced labor, discrimination and illegal punishments;
- Provide a safe and transparent environment, promoting human rights and citizenship;
- Diligent the identification of risks and opportunities, as a preventive tool and with a view to creating value;
- Guarantee the integrity of its services through compliance with its Code of Ethics;
- Ensure the impartiality and independence of Laboratories, Inspection Body, Product Certification Body, People Certification Body and their staff, ensuring that they do not participate in the design, production, sale, installation, maintenance or distribution of the items being tested , inspect or evaluate, but also similar items from the competition, nor provide any other technical consultancy service based on the tests, inspections and evaluations carried out.
- Make a commitment to comply with the requirements of the implemented benchmarks and continuously improve the effectiveness of the management system.

This policy will be available to all interested parties and will be periodically reviewed to ensure its suitability.

Maia, 02 February 2020